From: Bob St.John

To: microsoft.atr(a)usdoj.gov

Date: 1/23/02 3:11pm **Subject:** Microsoft Settlement

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As a professional software vendor and publisher, I'm deeply effected by this settlement. I need to support users on Windows and other operating systems. The most important thing to me is to have Microsoft clearly and publicly document Windows APIs, so I can assure that software is designed and works properly.

MS has a history of using undocumented APIs to leverage and control vendors. Causing applications to "break" and users to suffer. Eventually the vendors suffer and we all suffer.

This really has to stop. The materials need to be clearly documented and failure to comply should be punished severely.

Regards, Bob

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